



ASK A DIGITAL EXPERT

INTERGENERATIONAL LEARNING

An Ask a Digital Expert session provides an excellent opportunity for intergenerational learning. College students are digital native experts in device use. Community group members receive one-on-one advice for their digital devices, and students gain confidence in their communication skills.

All share many laughs and a fabulous community bonding experience.

HOW TO RUN A SESSION

It is recommended to provide shared kai (meal) before, during or after the event

Setup

- Provide a space for students and members to sit and chat.
- Provide wifi - if this is unavailable, a student will likely have a hotspot and can help set it up.
- Please print out the [Activity Sheet](#) QR code for students to use to provide details of their session.

During

- Students fill out the [Activity Sheet](#) describing the Questions and Advice they gave the community member.

After

- Both students and members fill out the [Feedback](#) form linked in the above activity sheet.

**Note: the yellow underlined words are clickable*

Expected outcomes

- Community members gain confidence using their devices
- Intergenerational-learning and bonding
- Students gain confidence in their communication skills
- Strengthen community relationships

Students

Digital Waitaha will help establish the relationship between the community group and the local school(s) to provide Digital Experts.

Session Feedback

What did you like best about today's session?

Community Members

- I liked the way they took time and explained things to me. Cause patience is what we need
- received help and patience
- I had a lovely girl how was very nice and taught me a lot

Students

- Helping people that aren't experienced with technology
- Connecting with other people
- How to help others
- Getting to know my partner